



To activate the 1-year warranty on your Bluetooth Speaker, visit <http://www.alpatronix.com/> and click on the warranty link to register your product by filling out a quick and easy form. The Alpatronix warranty will fully cover your purchase against all defects in material and/or workmanship for an entire year. Most return policies only allow returns for a period of 14 – 30 days from the date of purchase, so hurry and register your product to give yourself peace of mind knowing Alpatronix has got you covered for a whole year.

User MANUAL FOR THE AX400

PORTABLE BLUETOOTH SPEAKER

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Control Buttons

Speakers



Power Button

Audio In

USB charging port

Step I: Register Your Product

You must register your product to activate the 1-year warranty. It's quick and easy.

Most return policies only allow for a defective product to be returned within 14 – 30 days after the date of purchase... and most issues that happen due to defects in material and workmanship have a knack of happening after this return period has ended. We have seen the sad-puppy look on customers' faces for too long and understand how upsetting it is to spend your hard-earned dollars on something that stops working after a few weeks! That's why Alpatronix's Ironclad Warranty will protect you for a whole year against all defects in material and/or workmanship. So register your product by visiting www.alpatronix.com, and click on the "Warranty" on the top menu to register your product and activate your warranty. Rest easy that you are covered no matter what the return policy is where you purchased your product!

If you have a defective product and need us to take care of you, email us at support@alpatronix.com and rest assured that our support team will make this a quick and easy process with as little pain as possible.

Notice: Alpatronix warranty is only valid within the United States, and only for purchases made from authorized retailers. If you are not sure whether the retailer you are purchasing from is an authorized retailer, please contact us and we will be happy to further assist you. Alpatronix sells directly on Amazon.com, and on the Alpatronix.com website. Alpatronix warranty does not cover user damage. Tampering with your device or user damage also voids the manufacturer warranty.

Step II: Turn the speaker on

- * Charge the speaker with the USB cable included.

The built-in lithium battery may need to be charged. It is always recommended to charge any electronic device for about 6-8 hours before first time use.

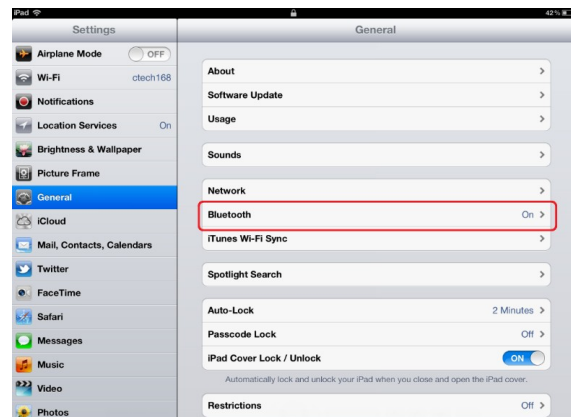
- * Turn the power button to ON position.

When turned on, you will hear the speaker emit a chime indicating that it has turned on. Once turned on for the first time, the speaker will emit a second chime and automatically enter pairing mode.

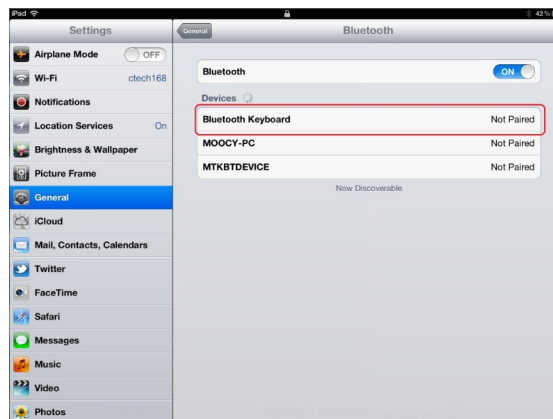
If you have already paired the speaker to a device before, the speaker will automatically detect and pair with the last device it was paired with (as long as that device has its Bluetooth turned on and is within range). If the latest paired device is not within range, the speaker will automatically enter pairing mode again. To pair the device with a different phone/tablet, simply unpair from the first device. Once unpaired, the speaker will enter pairing mode automatically.

Step III: Pair the speaker to your iPhone or Smart Device

- * Once turned on, the speaker will automatically enter pairing mode.
- * On your iPhone or any other Bluetooth enabled device, tap “Settings” → “General” → “Bluetooth”
- * Make sure your iPhone or other smart device’s Bluetooth is turned ON
- * Find “AX400” on the list of available devices, and tap to pair



- * No password is required for most devices, but if prompted, enter “0000” to pair



Note: Pairing with computers and laptops

* The AX400 will pair easily with any Apple device including Mac computers and laptops. For pairing with PC computers, please refer to your device's user manual, or download a compatible Bluetooth driver. Bluetooth driver compatibility varies depending on the type of PC computer or laptop you own, so Alpatronix Customer Service staff would not be able to help identify an appropriate driver. When searching for an appropriate driver, look for one that supports A2DP and AVRCP standard profiles.

Step IV: Operation

- To turn on, slide the ON/OFF switch to ON. You will hear the speaker emit a chime to indicate it has been turned on.
- To play music, press the “📞/M/▶” button. To pause, press the button again.
- To answer an incoming phone call, press the “📞/M/▶” button. To hang up the call, press the button again.

Note: If you’d like to answer a call privately (through the phone, and not using the speaker), simply answer the call using your phone. The call will be routed automatically through your phone and not broadcasted over the speaker.

- To increase the volume, **tap** the “+” button.
 - iPhone devices: The speaker will adjust the volume directly on your phone (there is no need to increase the volume both on your phone AND on the speaker).
 - Android / Windows phones: The speaker will increase its volume independent of your smartphone. Raise the phone playback volume to max, and then control the speaker volume using the speaker (or vice versa).
- To decrease the volume, **tap** the “-” button. The speaker will adjust the volume directly on your phone.
- To skip forward, **press and hold** the “+” button.
- To skip back, **press and hold** the “-” button.

- To play using AUX 3.5mm jack, simply connect using the AUX cable.

Note

1. When connected via AUX, the speaker will automatically disconnect from any Bluetooth device it is paired with.
2. When connected via AUX, you will need to control volume and music directly through your phone.

Notes

- You only need to perform Step III (Pairing) for the initial setup. After the first successful connection, the speaker will connect automatically to your device whenever you turn the power on.
- If you need to connect the speaker to a different device, simply turn off the Bluetooth on the first device. Alternatively, you can find the speaker on your phone's list of trusted devices, and delete it from the list. When the AX400 cannot find the last device it was paired with, it will enter pairing mode again automatically.

Technical Specification

Bluetooth Specification	Version 4.0
Transmission Distance	≤ 30ft (10m)
USB Charging Voltage	DC 5V± 0.5A
Battery Capacity	800mAh
Output Power	3 watts x 2 = 6 watts
Frequency Response	90Hz - 20KHz
Sensitivity	80db ± 2db
S/N Ratio	76db

Troubleshooting

If you are unable to connect the speaker to your device, follow the steps below:

- Check if the battery is low. When the battery is low, the speaker may have trouble connecting. Charge the battery fully and try again.
- Check the power switch and make sure it is on. When it is on, the LED will light up BLUE for a few seconds.
- Restart the speaker. Press and hold the power button for 3 seconds to turn off, then press and hold for 3 seconds to turn it back on.
- Make sure the Bluetooth on your device is enabled.

- Try removing the pairing by going to the Bluetooth section of your device, choose AX400, and select “Forget this Device” (for Android devices: select “Unpair”). Turn Bluetooth off for 3 seconds on your device, and turn it back on. Repeat Step III to attempt to pair again.

If you have connected your speaker to a charger using the included micro USB charging cable, but the LED light does not turn on to indicate charging, follow the steps below:

- Determine whether you have a working charger or not. You can simply connect your smartphone or any other USB powered device to the charger to see if the charger starts charging your smartphone. If your smartphone is also not charging, then you have a broken charger in your hand.
- Charging cables are very easily damaged, and sometimes they stop functioning and/or are defective. Ascertain whether your cable is functional or not. You can simply connect the included cable to another micro USB device (Galaxy smartphones, digital cameras, etc.) to see if the same cable can charge your other devices. If the included cable does not charge your other devices, you have a broken cable on your hand. Contact Alpatronix Customer Service for a replacement cable.
 - Alternatively, you can connect a different cable that you know works (your Samsung Galaxy or digital camera charging cable) to the speaker. Make sure this cable does in fact work by first trying it on your smartphone and/or digital camera, then connect it to the speaker. If the LED light turns on with the new cable, then the included micro USB has stopped working. Call customer service for a replacement cable.

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